
CLT Roles and Staffing Considerations

— Effective organizational growth
centered in community values —

March 21, 2023



Perpetual Home Affordability-Stewardship-Community Control

When are new staff needed?

**Growing from
board/volunteer
to first staff**

**Growing or
expanding
programs**

**New
properties/prop-
erty types/large
projects**

**Current
staff/volunteers
not able to hold
existing work**

**Other needs
identified**

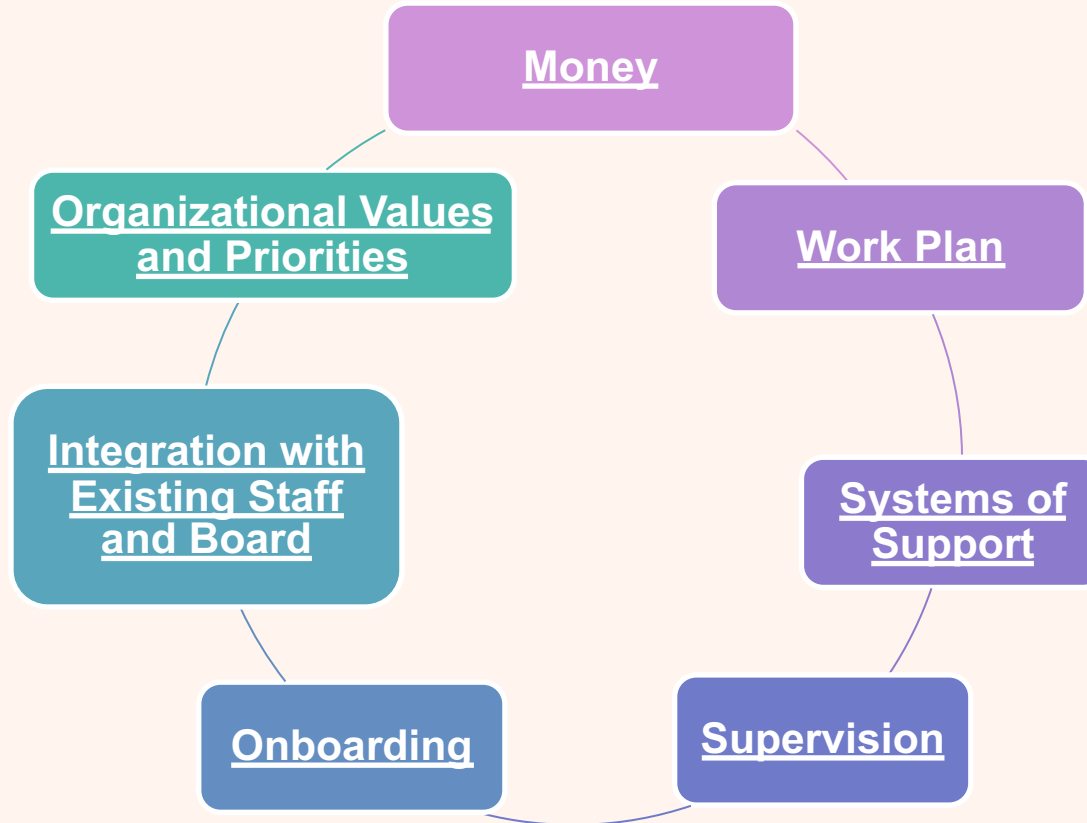
New staff can:

- Expand the ability to take on new projects
- Bring new ideas/expertise into the organization
- Support important programmatic work that isn't being adequately held due to capacity.

New staff usually can't:

- Solve issues of burnout or toxic/inequitable work culture

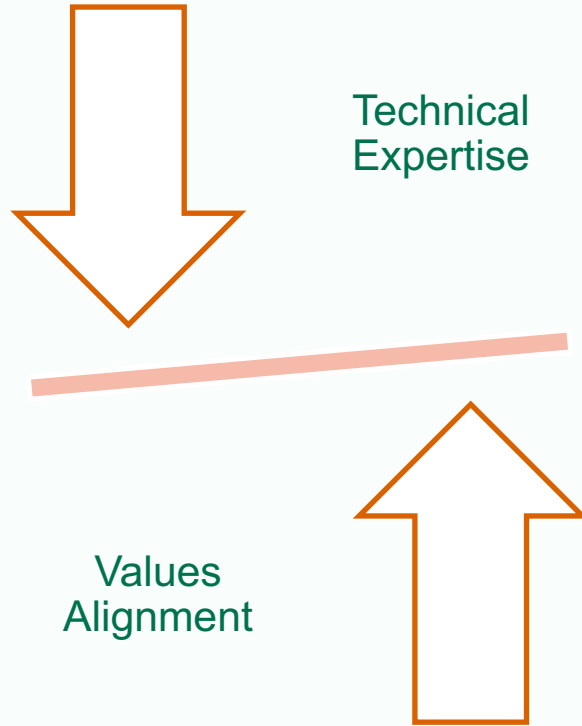
Considerations before hiring



Considerations before hiring



Technical Expertise and Values Alignment



- Staff chosen for values alignment may require technical training/support
- Person with technical expertise may require support around organizational culture and values
- Is a contractor more appropriate?
- Can training this skill increase community power?

Introducing the Staff Roles Tool

List of roles that many organizations find they need.

Different ways to fill these needs and some common approaches

Designed as a guide, not one-size-fits-all

Includes questions for reflection

Staff roles and funding sources

Unrestricted income or general operating support

fundraising/development

accounting/financial management

Operations

Governance/board

Project income where possible

property management

asset management

Restricted/program grants

resident/community engagement

Capital Grants or project-specific funding

real estate development

QUESTIONS FOR DISCUSSION

Who in your organization is responsible for setting priorities and ensuring that work is moving forward?

Which staff roles are being held, and who is holding them?

Are decisions and priorities rooted in core organizational values?

Do growing CLTs need a space to gather to share specific resources and/or experiences?

Open Discussion/Q&A